

## CERTIFICATE OF INSURANCE

We, **BULSTRAD VIENNA INSURANCE GROUP Plc.**, certify that **DORIS OOD** is covered under Insurance Policy "Tour operator's liability" No. 3405091000R00859 valid from 00.00 hours on 07-11-2011 to 24.00 hours on 06-11-2012

### 1.INSURED INTEREST

The policy covers the liability of the Insured for material damages caused to their business partners and suppliers in the course of their activity, resulting from non-payment under their contractual obligations, including in case of insolvency and liquidation.

### 2. INSURED - DORIS OOD

### 3. LICENCE № 0293 AND LICENCE № 00099 OF THE TOUR OPERATOR

### 4. HEAD OFFICE ADDRESS, TELEPHONE OF THE TOUR OPERATOR

LADZHENSKA Str. 1-V-9  
SLIVEN, BULGARIA

TEL 044 / 62 20 00 044 /66 74 22, FAX 044 /62 24 23

### 5. RISKS COVERED

- The amounts paid by the tourist under the contract concluded with the Insured before commencement of the journey are reimbursed;
- The amount of the difference is paid when the tourist was not provided all the services, stipulated by the contract with the Insured in the course of the journey;
- The expenses are covered for the return journey of the tourist to the point of departure.

### 6.SUM INSURED / LIMIT OF LIABILITY/

FOR ANY ONE OCCURRENCE	110 000,- BGN
IN THE AGGREGATE FOR THE PERIOD OF THE CONTRACT	110 000,- BGN

### 7. DOCUMENTS ATTACHED TO THE CLAIM

- 7.1. contract for organised journey;
- 7.2. written refusal from the Insured to reimburse the sums due in case the journey was cancelled or when in the course of the journey the client was not provided all the services, stipulated by the contract;
- 7.3. certificate of non-payment on part of the tour operator, presented by its counter parties/suppliers;
- 7.4. documents in proof of the expenses made ;
- 7.5. court decision for starting an insolvency procedure, if any.

### 8.PAYMENT OF INDEMNITY

The insurance indemnity will be paid by the Insurer within 15 /fifteen/ days after presentation of all documents, necessary for assessment of its amount.

On behalf of INSURER:

  
**BULSTRAD**  
**VIENNA INSURANCE GRO.**  
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