



CLAROS OTEL FACT SHEET

| | |
|--------------------|---------------|
| Doküman No | KPSM03 |
| Yürürlük Tarihi | 21.10.2005 |
| Revizyon No/Tarihi | 01/01.04.2022 |
| Sayfa Sayısı | Sayfa 1 / 5 |

SUMMER 2023

| | | |
|-----------------------------------|--|-------------------------|
| Hotel's Name | :AKKA CLAROS HOTEL | |
| Address | : Kiriş Mevkii / Kemer / Antalya | |
| Telephone | :+90-242-824 71 45 / 824 76 30 | |
| Fax | :+90 242-824 71 47 | |
| E-mail Address | : info@akkahotels.com - sales@akkahotels.com | |
| Website | : www.akkahotels.com | |
| Opening Year | : 2003 | |
| Category | : 4 Stars (4*) | |
| Concept | : All Inclusive | |
| Operating period | : 01 Mayıs - 31 Ekim | |
| Area | : 6.000 m2 | |
| Architectural Style | :Modern | |
| Nearest City Center | : Antalya | Distance : 44 km |
| Nearest Airport | : Antalya Airport | Distance : 65 km |
| Nearest Town | : Kemer | Distance : 7 km |
| Location | : Distance to the sea 350 m.. | |
| Transportation | : It is possible to find minibuses to Antalya and Kemer every 20 minutes. A taxi rank is available. | |
| Total Number of Room / Bed | : 113 rooms / 243 beds | |
| Number Of Blocks | : Main Building | |
| Number of Flooers | : 4 | |
| Number of Lifts | : 2 units in Main Building | |
| Payment Forms | : Visa, Master Card, Eurocard | |
| Check-in / Check-out | : Check-in time 14:00 / Check-out time 12:00 | |
| Acceptance of Pets | : Pets are not accepted in the facility | |
| Comunnication Languages | : English, German, Russian | |
| Beach Condition | : Public, Sand and pebbles | |
| Beach Lenght | : 50 m. | |
| Beach Width | : 15 m. | |
| Tv Channels | : Turkish, German, French, Russian, English,Children's channel, Sports and Music channels, and an Info Channels are available (Total number of channesl:43) | |
| Electricity | : 220V | |
| Change Of Linen | : Every two days | |
| Change of Room Towels | : Everyday | |
| Change of Beach Towels | : Every two days | |
| Room Cleaning | : Everyday | |
| Mini Bar | : 1.5 Lt of water at the entrance is refreshed during the stay. | |
| Welcome Service | : Lemonade serving | |

Hazırlayan
Onay

Genel Koordinatör
Onay

CEO
Onay



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ROOM CATEGORIES & DETAILS

Aiming to offer modernity and simplicity together, all of our rooms have ceramic floors, balconies, bathroom with shower cabin, hair dryer, direct dial telephone, minibar*, National and International Satellite TV, rental safe** , central air conditioning (at certain hours) and sofa bed.

Standart Room:

We have a total of 90 rooms ranging from 22m2 to 25m2 in width. It consists of a bedroom with a choice of two separate single beds or one large bed, and a bathroom with shower. The room can accommodate up to 3 people.

Disabled Room:

We have 1 Disabled room in the Standard room category specially prepared for our guests.

Family Room (Duplex) :

A total of 6 Family Rooms are available. It is in the category of a double-storey room with stairs and has one large bed in one room and two separate single beds in the other room. There is a bathroom with a shower/WC. The average room size is between 55m2 -60m2. Unit sales are calculated on at least 3 people. The maximum occupancy capacity is 4 people.

Suite :

16 Suite rooms, which are evaluated in the Suite / Family room category, consist of 1 bedroom (1 large bed + 1 sofa bed) and 1 bathroom / wc with shower. Our Suite Rooms are 45m2 - 50m2 in size. Unit sales are calculated on at least 3 people. The maximum occupancy capacity is 4 people..

FOOD & BEVERAGE CONCEPT

| | | | | |
|-------------------|--|---------------|-----------------|--------------|
| Breakfast | Tastes of local and international cuisines are offered to our guests as open buffet. | 07.00 – 10.00 | Main Restaurant | Open Buffet |
| Lunch | Turkish and World cuisines are offered to our guests as 14-day menus and open buffet. | 12.30 – 14.30 | Main Restaurant | Open Buffet |
| Dinner | Samples of Turkish and World cuisines are offered to our guests as open buffet in 14-day menus. (Dress code is essential.) | 18.30 – 21.00 | Main Restaurant | Open Buffet |
| Night Soup | Soup of the day | 23.00 – 00.00 | Main Restaurant | Open Buffet |
| Snack Servisi | Salad Buffet, Pizza, Pita and Pasta Types, Seasonal Fruits | 14.30 – 16.00 | Main Restaurant | Open Buffet |
| Pool Bar Services | Ice Cream In Cone | 14.00 – 16.00 | Pool Bar | Self Service |
| | Cookies & Tea and Coffee | 17.00 – 18.00 | | |
| | Gözleme & Ayran | 11.00 – 16.00 | | |

BARS

| | | | | |
|-------------|---|---------------|------------|------------------|
| Lobby Bar | All local alcoholic & non-alcoholic beverages, soft drinks, hot drinks are served within the All Inclusive concept content. | 18.00 – 23.00 | Lobby | All.Inc.Konsept |
| Havuz Bar | | 10.00 – 24.00 | Pool Area | All. Inc.Konsept |
| Café Claros | Soft Drinks Service, Hot Drinks, Fruit before Morning, Snacks are served in the afternoon. | 09.00 – 18.00 | Beach Area | Self Service |

Free Beverages.

All soft drinks, Tea, Instant Coffee, Draft Beer, Local and Concept built-in alcoholic beverages.

Paid Beverages:

Premium drinks, Local and Imported special Wines, Champagne, Bottled Alcoholic Beverages, Energy drinks, Freshly squeezed fruit juices

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HOTEL SERVICES

| Activities | PAID | FREE | NOTES |
|--|------|------|-------------------------------------|
| Safe | Paid | | In Rooms |
| Telephone & Fax Services | Paid | | |
| Laundry Srvce | Paid | | |
| TV Corner | | Free | |
| Umbrella & Sunbeds & Beach Towels | | Free | Beach Towel Deposit with towel card |
| Live Music | | Free | Certain days of the week |
| Daytime Activities and Evening Entertainment | | Free | Soft Animation |
| Table Tennis & Dart | | Free | |
| Babysitter | Paid | | With Reservation |
| Fitness | | Free | |
| Fresh Fruit Juices | Paid | | |
| Doktor % Nurse | Paid | | With Reservation |
| Photograpy Service | Paid | | |
| Hamam & Sauna | | Free | |
| Massage & Bath Rubs & Skin care | Paid | | With Reservation |
| Hairdresser | Paid | | With Reservation |

POOL

| | AREA / M ² | DEPTH / CM | CAPACITY / M ³ |
|-----------------------|--------------------------------|---|---------------------------|
| Outdoor Pool | 480 m ² | 160 cm | 750 m ³ |
| Outdoor Children Pool | 5 m ² | 30 cm | 5 m ³ |
| Number of Slides | 2 | Slide lengths | 10 m – 25 m |
| Slide height | 7 m | | |
| Slide working hours | 10:00 – 12:00 14:00 – 17:00 | Pool hours with slides: varies according to season. | |

ANIMATION

Akka Claros Hotel offers its guests many different daytime activities and evening entertainment programs in line with different interests and participation requests for an entertaining holiday with its professional animation team. During the day, various sports activities, games, tournaments are organized according to different age groups. It is aimed that our guests spend their holidays to the fullest with professional, level, entertaining evening stage shows and live music programs that can appeal to all age groups.

14-Days Program of Sports activities and Entertainment programs

| | |
|----------------|-----------------|
| Morning Gym | Competitions |
| Dart | Live Music |
| Volleyball | Turkish Night |
| Zumba | Acrobatic Shows |
| Step Aerobic | Dance Shows |
| Water Gym | Bocca |
| Karaoke Nights | |

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AKKA CLAROS MINI CLUB

The aim of Akka Claros Mini Club is, In an original, creative, safe and loving environment, helping children to exhibit their existing talents, contributing to the development of self-concept and arousing interest in learning.

While offering children the opportunity to spend quality time, it offers an unforgettable holiday experience for parents to have with their children by enabling them to mingle with their peers in different cultures.

Akka Claros Mini Club, which offers carefully selected programs designed in accordance with children's health under the supervision of a professional team; Serves our little guests with indoor and outdoor playgrounds.

MINI CLUB AREAS:

Activity Room
Outdoor Children's Park
Cinema

ACTIVITIES:

Handcraft Activities
Land Olympics
Children Disco

AKKA CLAROS MINI CLUB DETAILS:

Working Period: **01May - 31 October**
Working Hours: 10:00 - 12:30 / 14:00 - 17:30 / (20:30 - 21:15 Mini Disco)

Activity participation ages:

04-12 age range, we have activity programs.

Our Mini Club serves for children above 4, furthermore the children who are under 4 can benefit from our Mini Club and activities under their parents' responsibility personally.

Children between 04-12 can benefit from the mini club activities by themselves with their parents' approval.

Paid Activities: Painting T-Shirt

Babysitting service: Outside the working hours of our Mini Club, our trained staff offers a paid baby care service. This service is available until 24:00 and reservation is necessary.

SUDEYA SPA CENTER

The massages applied in our SPA center are offered to you by expert therapists in specially prepared application rooms at international standards. In Sudeya Spa center, you will pamper yourself with impeccable service and make your holiday unforgettable. With the privilege of AK-KA Hotels Sudeya Spa Center, we offer you our special massages with perfect touches and recommend you not to leave our hotel without trying our rich massage varieties.

Sudeya SPA Units: Turkish Bath, Sauna, Body Care Room (Linhen cares), Massage Rooms

Paid SPA Services: Massage Bath Rubs ve Beauty Cures

Free SPA Services: Turkish Bath , Sauna

MEETING & CONGRES

| ROOM NAME | ROOM SIZES | | | | | CAPACITY | | | |
|-----------|------------|--------------|----------------|---------------|------------------------|----------|-------|---------|---------|
| | FLOOR | Width 'm' | Length' 'm' | Height 'm' | Area m ² | Theatre | Class | U Shape | Banquet |
| CRYSTAL | | | | | | | | | |
| SILVER | Basement | 7,30 | 14,80 | 3,15 | 108 | 160 | 65 | 50 | 90 |
| COPPER | Basement | 7,50 | 13,80 | 3,15 | 103 | 150 | 70 | 50 | 90 |
| GOLD | Basement | 4,60 | 5,70 | 2,30 | 26 | 30 | 18 | 20 | - |
| FUAYE | Basement | 5,70 | 5,72 | 2,30 | 32 | 20 | 12 | 18 | - |
| | Basement | - | - | - | - | - | - | - | - |

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WIRELESS / INTERNET

Rooms, Lobby, meeting rooms and all public areas

ISSUES THAT OUR GUESTS SHOULD PAY ATTENTION TO

- In accordance with the legislation numbered 4207 smoking is prohibited in indoor areas and as well smoke free outdoor units..
- In accordance with the legislation numbered 1774 all guest must present valid ID/passport upon registration.
- In accordance with the legislation numbered 5651 hotel internet network is under surveillance with encrypted file servers
- Number of equipment promised to be given to the guests free of charge and / or with deposit is available in our hotel, it can be allocated in line with the existing stocks and with reservation.
- In all restaurants and bars, drinks within the concept are served with a glass .Not served by bottle.
- Drinks are served only over 18 years old guest and imported drinks served by permission by Ministry of Agriculture and imported by Customs Directorate with official regulation.
- The hours and service locations of outdoor units and entertainment programs may change or be canceled according to weather conditions. The hotel management is authorized to make changes, cancellations and changes to the places within the time frame covering the property information and importance.
- Hotel information must be approved by the hotel management before its use in printed products (catalogs, magazines, advertisements, etc). All kinds of written documents and information submitted without approval belong to the distributing institution and the facility is not responsible for any errors that may arise. In this context, the written information in the printed documents is evaluated by the printing institution according to the changes made..
- Daily visitors from outside the hotel are accepted for paid until 09.00 – 19.00. Day visitors after 19:00 are not allowed in the property. (The application is charged as half day and full day, this application is at the decision of the hotel management)
- Towel card system is applied for beach towels. If the towel cards or towels are not returned on the day of departure, the amount written on the back of the towel card will be charged to the guests as much as the amount lost.
- In case of damage to the general areas of the hotel and/or the materials in the rooms by the guests, the responsibility belongs to the guests.
- Taking foods from restaurants and other food and beverage units to guest rooms with individual efforts is not allowed because it poses a risk to food and hygiene safety..
- The use of hookah in rooms and public areas with individual facilities is dangerous and prohibited.
- Wireless portable speakers are not allowed to be used in the property, in the rooms and in the common areas of the guests due to the complaints obtained..
- Main restaurant dress code is available. Slippers – shorts t-shirts are accepted in the morning and noon, and the smart-casual rule defined by shoes, pants and shirts and derivative clothing is applied in the evening. Use of wet swimsuit seating areas indoors is restricted.
- Advertisements arising from services that are within our concept but cannot be provided due to the Pandemic are not accepted.